

Enlightened trust

An examination of trust and distrust in governance – conditions, effects and remedies

(EnTrust)

Funded by the EU – Horizon2020 – Grant Agreement No. 870572

Online Round Table Debate "Trust & Distrust in Governance: What is at Stake?" 15 June 2020, hosted by the Vice President of the European Parliament Dr. Katarina Barley



















Trust in governance (the Horizon2020 call)

a critical societal challenge: erosion of trust in a context of multiple crises

- growing dissatisfaction, political unrest and polarization
- increasing uncertainty, disinformation and mistrust in the public sphere
- → affecting: national and European governance, markets, expertise and science, mass media



















The focus: trust and distrust!

citizens

democratic system

political institutions

political organizations

political personnel











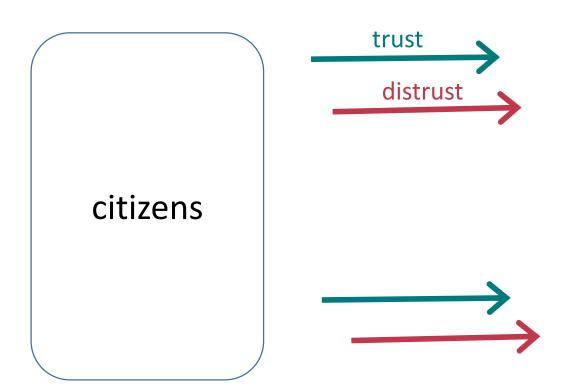


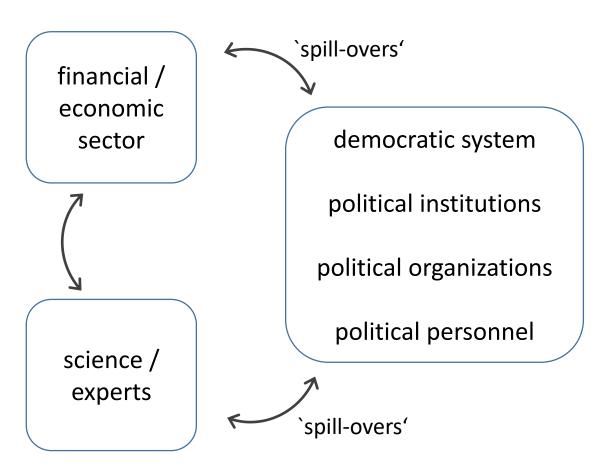






The focus: trust and distrust!























Lessons to be drawn

identify the right balance: enlightened trust, understand disruptive imbalances



















The focus: dis/trust as reciprocal relation!

citizens

being trusted / distrusted

democratic system

political institutions

political organizations

political personnel



















Lessons to be drawn

identify the right balance: enlightened trust, understand disruptive imbalances

understand that mutual investments are needed: promote, cultures' of enlightened trust



















The focus: trustworthiness!

Impartiality

(what the compass of their actions is, frames) normative judgement **Credibility, Sincerity** (what they say they'll do, intentions)

instrumental assessment

Reliability (what they do and how, agency)

Accountability (how they deal with what they did, consequences)



















Lessons to be drawn

identify the right balance: enlightened trust, understand disruptive imbalances

understand that mutual investments are needed: promote ,cultures' of enlightened trust

develop an understanding of country specific solutions



















Understanding trust / distrust: the tasks

- > mapping and comparing levels and forms of trust and distrust in countries
- > analysing dis/trust formation in different arenas: street level encounters, political contentions, public discourses
- identifying causes, correlates and consequences
- portraying scenarios, critical junctures
- > proposing models of enlightened trust



















Aims

Evidence

(mapping, explaining)

- Develop a theoretical framework and systematic data
- Analyse dis/trust formation in different arenas: street level, organisational fields, public spheres
- Compare seven countries (Czech Republic, Denmark, Germany, Greece, Italy, Poland and Serbia)

Agency
(impact/
dissemination)

- Identify good practices, develop role models and policy recommendations
- Engage in dissemination, communication and exploitation
- Target-specific dialogue: policy and stakeholders, civil society, scientific community and general public



















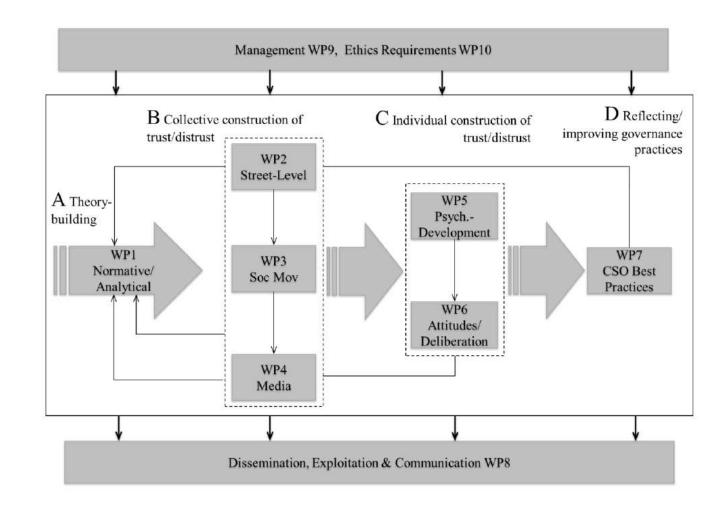
The work-plan:

work-packages

→analytic

→ empirical

→ prescriptive





















The people

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https://entrust-project.eu

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